

## **RENTAL TERMS**

This is a translation. Only the Dutch version is legally valid.

These conditions apply to Villa El León Blanco SL with company number B76351717 trading under commercial name Holiday Homes Gran Canaria. These conditions also apply to William Devroye, trading under El Drago del Sao and Holiday Homes Gran Canaria.

El Drago Del Sao's approval number is 2020-T1760. The approval number of Villa El León Blanco is 2019-T2092.

## **DEFINITIONS**

1. Holiday Homes Gran Canaria is the owner and host.
2. The guest is the person who made the reservation. He is responsible for his fellow guests.  
The guest is 18 years or older.
3. The general areas are the garden, the parking lot, the swimming pool and the area around it.

## **RENTAL AGREEMENT**

When the guest booked an accommodation with Holiday Homes Gran Canaria, he accepted the offer and the agreement is in effect.

When it appears that one or more clauses in these general terms and conditions are invalid or voidable, the rest of the general terms and conditions will remain in force. In this case existing clauses will be replaced by new clauses.

## **VALIDITY**

Holiday Homes Gran Canaria cannot be held to its quotations or offers if the guest can reasonably understand that the quotations or offers, or a part thereof, contains an obvious mistake or critical slip of the pen.

Offers and quotations are valid for 7 days, unless stated otherwise. Holiday Homes Gran Canaria is only bound by the quotation if the quotation is accepted and confirmed in writing by the customer within 7 days.

Reservations, in any form, and the publications of Holiday Homes Gran Canaria occurring data are completely without obligation and revocable. After acceptance Holiday Homes Gran Canaria has the right to revoke the quotation within three working days of receiving the acceptance by the guest.

## **RESERVATION**

Reservations can be made through our website, by telephone or by email.

#### ADULTS ONLY

The minimum age of our guests is 18 years. Exceptions can be requested by consulting and written agreement of the host.

#### SUBLET AND PURPOSE

Subletting or re-letting is not allowed. The rented property is a holiday home and cannot be used for other purposes.

#### PAYMENT

The reservation is definitely settled only when payment is made within 5 calendar days. After 5 calendar days the reservation automatically expires.

#### CANCELLATIONS

Guests can cancel up to 30 days before checking-in. They are then entitled to a refund of 50% of the reservation costs.

If a cancellation occurs within 30 days before checking-in, the full sum of the reservation has to be paid to Holiday Homes Gran Canaria.

#### CHECK IN / OUT

Guests can check-in from 3 PM. In case of late arrival, the key is available in a keybox.

Guests can check-out before 11 AM.

#### LIABILITY

The guest must take care of the rented property with due respect and he is responsible for the damage he or his fellow guests cause.

#### PETS

Pets are only allowed with prior consultation and written agreement from the host. Pets are not allowed in the common areas, the pool or around.

#### SMOKING

It is not allowed to smoke inside the house and the common areas.

## LIABILITY

The host is not liable for possible accidents, damage or injury of any kind, nor for theft or burglary in the holiday home.

## MAXIMUM NUMBER OF PERSONS

The number of guests in the holiday home cannot exceed the number of people you booked. Visitation is allowed on the private terrace but not in the common areas, the swimming pool or the areas around. The number of visitors is limited to 4 adults. Children are not allowed. The host has the right to cancel the rental agreement immediately without any refund, if this is not respected.

## LINEN/BEDDING

The bed linen is changed every week. If you stay longer than 7 nights, the host will provide you fresh sheets every week. Towels and beach towels for sunbeds are amply provided for every guest.

## HOUSE RULES

Each guest receives the house rules upon arrival. The main point here is respect for the other guests, no loud music in your rented house or on your private terrace, nor in the common areas. Noisy activities and private parties are not allowed.

The swimming pool is accessible between 10:00 AM and 6:00 PM.

## INTELLECTUAL PROPERTY

Holiday Homes Gran Canaria remains the holder and owner of the rights based on some of the following; the brand, models, the trade name, the corporate identity, own photos, the content, etc.

The mentioned works may not be copied, translated, or made available to third parties, made available for inspection or disclosed without written permission of Holiday Homes Gran Canaria.

In case of non-compliance with these terms and conditions in regard to intellectual property, the guest will be fined € 5000.00 (five thousand euros) per day and per violation, payable without serving a notice of default being required.

## COMPLAINT PROCEDURE

If the guest has complaints about the work performed, he must communicate this within 7 calendar days to Holiday Homes Gran Canaria by registered mail to Calle Puccini 3 35100 Maspalomas, Spain.

After receiving a complaint, Holiday Homes Gran Canaria will respond within 30 calendar days with an appropriate solution.

Holiday Homes Gran Canaria can apply a conciliation board. A conciliation board is always firstly called in before one of the two parties turns to court.

## COURT

If the dispute settlement turns out to be inadequate, all disputes concerning related interpretation, validity or performance of this agreement have to be communicated to the jurisdiction of the courts of the judicial district.

Holiday Homes Gran Canaria reserves the right to initiate a case in the judicial district of the residence or registered office of the guest.

## GDPR

By accepting the agreement, the guest acknowledges that he has taken note and agrees to comply with the processor agreement, privacy and cookie policy and disclaimer. These make up an integral part of the terms and conditions and are considered accepted. The documents can be found at [holidayhomes-grancanaria.com/legal](https://holidayhomes-grancanaria.com/legal).

When carrying out a delivery requested by the guest of confidential (personal) data in the context of the GDPR, Holiday Homes Gran Canaria will charge reasonable costs for this. These must be paid before receiving the data.

## Contact details

Telephone number: +34 699 04 96 38

Email address: [info@holidayhomes-grancanaria.com](mailto:info@holidayhomes-grancanaria.com)

Address: Calle Puccini 3 35100 Maspalomas, Spain.